



pennys

PAS402:2025 Annual Performance Report

Pennys Group Ltd (Head Office)

Green Street,

Ston Easton,

BA3 4BY

Pennys Group Ltd (Recycling Centre)

Green Ore Farm,

Green Ore,

Wells,

BA5 3EP

Reporting period: October 2024 – September 2025

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About this report

This Annual Performance Report has been prepared in accordance with PAS402:2025 requirements and covers the activities of Pennys Group Ltd for the reporting period October 2024 – September 2025. The purpose of this report is to provide transparency on the company's performance in relation to waste management, resource recovery and sustainability objectives.

About Pennys Group Ltd

Founded in 1960 by Roger Penny, Pennys Group has grown from a small local operation into one of the South West's most respected plant hire, demolition, and waste management specialists. From humble beginnings supplying tractors to local farmers, the business now operates from a modern two-acre site in Ston Easton, employing over 130 skilled professionals and supporting projects nationwide.

Our operations include an extensive fleet of modern plant and vehicles, supported by specialist departments for demolition, excavation, and environmental services, as well as a fully equipped in-house workshop to maintain operational efficiency. We also operate a dedicated recycling and waste management facility at Green Ore Farm in Wells, achieving recycling rates of 100% for demolition and skip waste. Here, we produce high-quality recycled aggregates, PAS100-accredited compost, renewable energy fuels, and premium topsoil and stone products.

With over 65 years of experience and a proud family heritage now spanning three generations, Pennys Group remains committed to delivering reliable, professional services while continuously innovating and expanding into new markets. Recent growth includes the acquisition of Western Skip Hire Ltd in 2023 and Frist Call Skips in 2025, strengthening our position in the skip hire sector.

Our reputation is built on long-term client relationships, exceptional service, and a dedicated workforce—over a quarter of whom have more than 20 years of service. As a trusted, community-focused business, we are recognised for our professionalism, our signature bright yellow fleet, and our unwavering commitment to quality in every project we undertake.

Scope of Operations

Permit Number: EPR/FB3700KX

Planning Permissions: 2012/0300, 2014/0830/CN, 2016/3103/CNT, 2018/1047/CNT, SCC/4059/2023

Exemptions: WEX358258 (S2) & WEX401832 (S1)

Environmental Permit / Exemption Reference	Waste Operation Description	Maximum Capacity of Operation	Relevant Notes / Exclusions
SR2021 No. 2	Composting in open systems (waste recovery)	≤ 75 tonnes/day $\leq 35,000$ tonnes/year ≤ 200 tonnes stored awaiting batching	Biodegradable wastes only; excludes catering and animal by-products.
SR2022 No. 1	Treatment of waste to produce soil, soil substitutes and aggregate	$\leq 250,000$ tonnes/year total $\leq 75,000$ tonnes/year Table 2.3b (excluding 17 05 04) $\leq 50,000$ tonnes stored total $\leq 10,000$ tonnes Table 2.3c	Non-hazardous wastes only; treatment and blending for usable soil and aggregates.
SR2022 No. 4	Non-hazardous waste recycling with asbestos, hazardous batteries, cable & WEEE storage	$\leq 75,000$ tonnes/year $\leq 15,000$ tonnes Table 2.3a $\leq 40,000$ tonnes Table 2.3b ≤ 50 tonnes hazardous; ≤ 10 tonnes tyres ≤ 10 tonnes batteries; storage ≤ 6 months	Hazardous waste restricted to manual sorting/storage only.
S1 Exemption	Storage in secure containers pending recovery	Up to 400 m^3 (cartons, plastics, paper, glass, textiles) up to 3 m^3 (oils, contaminated cloths, filters, etc.)	No treatment; no mixing of hazardous/non-hazardous; waste stored securely. Source: GOV.UK S1 Exemption.
S2 Exemption	Storage at secure site pending recovery	Typical limits: 100 t C&D waste 10 t batteries 5,000 t glass 500 t cartons/cans stored ≤ 12 months (some ≤ 6 months).	No treatment; no mixing hazardous/non-hazardous; cannot extend permitted operations. Source: GOV.UK S2 Exemption.

Justification for Exclusions

This report excludes administrative and non-operational functions undertaken at the Ston Easton head office, as they do not directly handle waste operations.

Performance and Improvement Actions (Reporting Period: October 2023 – September 2024)

During the reporting period, Pennys Group Ltd has continued to strengthen its operational performance through significant technological and process-based improvements, enhancing efficiency, traceability, and environmental outcomes across its waste resource management activities.

Implementation of Weighsoft Business Management System

In 2024, Pennys Group successfully implemented the Weighsoft Integrated Waste Management System across all divisions, including the skip hire fleet, recycling operations, and head office administration.

This software enables:

- Full digital traceability of all incoming and outgoing waste streams, from weighbridge entry through to final destination.
- Automated generation of Waste Transfer Notes (WTNs), reducing administrative errors and ensuring full compliance with the *Duty of Care Code of Practice (DEFRA, 2018)*.
- Real-time performance tracking, allowing management to monitor recycling rates, vehicle movements, and site capacity utilisation.
- Enhanced data accuracy for quarterly Environment Agency reporting and internal audits.

The integration of Weighsoft has substantially improved Pennys Group's operational transparency, reduced paper-based processes, and strengthened compliance with both legal and PAS 402 data integrity requirements.

Acquisition of ARJES Z100 RDF Waste Shredder

To improve energy recovery and reduce landfill dependency, Pennys Group has invested in a new ARJES Z100 high-torque twin-shaft shredder, designed specifically for Refuse-Derived Fuel (RDF) processing.

The introduction of this technology allows:

- Efficient shredding of mixed residual waste to a uniform particle size suitable for RDF export or Energy-from-Waste (EfW) facilities.
- Reduction of bulk waste volume and improved separation efficiency downstream.
- Enhanced recovery of recyclables prior to energy recovery processes.
- Greater operational flexibility, enabling the site to handle diverse waste streams while maintaining compliance with permit tonnage limits.

This investment supports the company's landfill diversion targets and demonstrates a commitment to continuous improvement in waste recovery efficiency and sustainability.

Improvement Plans for the Next Operational Year (October 2024 – September 2025)

Building on the advancements achieved this year, Pennys Group Ltd has established clear improvement objectives for the forthcoming operational period to further align with the principles of PAS 402:2025, focusing on innovation, performance optimisation, and circular economy outcomes.

Installation of New Kiverco Picking Line

Pennys Group will be commissioning a Kiverco 50-tonne-per-hour automated picking line at the Green Ore Recycling Centre within the next 12 months. This major infrastructure investment will deliver the following benefits:

- Increased processing capacity — capable of handling up to 50 tonnes per hour, doubling the current throughput of mixed construction and demolition waste.
- Advanced sorting technologies, including air-density separation and magnetic extraction, to achieve higher purity levels of recovered recyclables.
- Reduced manual handling, improving health and safety conditions while maintaining high recovery rates.
- Lower carbon intensity through automation and energy-efficient equipment.

The Kiverco system is expected to drive a significant increase in recycling performance, reduce dependency on external processing, and support the company's long-term aim of exceeding a 95% landfill diversion rate.

Strategic Outlook

These investments and innovations form part of Pennys Group Ltd's wider sustainability and digital transformation strategy. Over the next operational year, the company will:

- Continue expanding its data-driven performance monitoring through Weighsoft analytics.
- Pursue continuous training and development for all operational personnel to ensure competence in advanced plant operation and waste classification.

Client Relationship

Pennys Group Ltd serves two categories of clients:

1. Waste Producers – Local authorities (e.g. BANES Council), construction contractors, and industrial customers delivering waste for treatment or recycling.
2. Receivers of Outgoing Materials – Buyers of recycled aggregates, biomass fuel operators, and compost wholesalers receiving end-of-waste products.

Understanding Client Requirements

The company determines client requirements through direct consultations, tender processes, and specification reviews. Contracts include clear obligations regarding material quality, environmental compliance, and waste traceability.

Evidence of Compliance with Specifications

- PAS100 Compost: Annual audits by Organic Farmers & Growers verify full process compliance.
- Aggregates (WRAP Protocol): Regular testing and certification ensure end-of-waste quality.

All compliance records and quality certificates are stored electronically for a minimum of five years.

Impacts and Risks

Risk Identification and Control

Pennys Group systematically identifies, assesses, and controls risks associated with:

- Health and safety incidents
- Non-conformance with quality or permit conditions

Controls include site audits, waste acceptance protocols, and PPE enforcement. Newly appointed employee (NEBOSH Qualified) conducts annual health and safety audits, with corrective actions tracked internally.

Climate Change Risk Assessment

Physical Risks:

- Increased rainfall and potential flooding near Green Ore site.
- High temperatures affecting compost curing.

Transitional Risks:

- Stricter carbon legislation increasing operational costs.
- Changes to landfill taxation and waste export markets.

Mitigation Actions:

- Site drainage and containment review (Q1 2025).
- Electric vehicle and renewable power integration plan.
- Expansion design for energy efficiency and onsite solar generation.

Business Continuity

Pennys Group maintains a documented Business Contingency and Emergency Response Plan addressing:

- Fire or flood incidents
- Plant breakdowns
- Power failure
- Market disruptions or supplier loss

Backup communications and alternative transport contractors ensure continuity of essential waste operations.

Operational Management

Structure and Responsibilities

Operations Director: Oversees all recycling operations and performance.

Site Manager (Green Ore): Responsible for daily management and compliance and WAMITAB Level 4 certified

Supervisors, Operators, and Weighbridge Staff: Ensure process control and data recording.

Waste Control and Traceability

- All waste movements recorded via weighbridge system and Waste Transfer Notes (WTNs).
- Data reconciled against Environment Agency quarterly returns.

Operational Resources

- Resources reviewed quarterly to maintain efficient plant, labour, and capacity utilisation.
- Preventive maintenance ensures compliance with LOLER.
- Capacity monitoring ensures operation remains within permit limits.

Plant and Machinery Risk Management

- Daily inspections logged in the site diary.
- Annual statutory inspections for lifting equipment.
- Fire suppression (deluge and mist systems) installed throughout MRF.

Competence

A comprehensive Training Matrix records all employee qualifications and renewals.

Mandatory courses include First Aid, WAMITAB, Asbestos Awareness, and machinery operation.

Competence reviews are triggered by:

- Legislative updates
- Equipment changes
- Incident findings

Technical Competence: Green Ore site managed under WAMITAB Level 4 supervision.

Corrective, Preventive, and Improvement Actions

Pennys Group monitors compliance through internal audits, non-conformance logs, and external verification.

Action Process

Identification: Issue detected during audit, inspection, or test failure.

Recording: Entered into the CAPA (Corrective and Preventive Action) Form

Assignment: Responsible manager designated.

Implementation: Action carried out and verified.

Review: Effectiveness evaluated and signed off by management.

Examples

Compost Batch Failure: Non-conforming batches isolated; retesting after corrective measures.

Plastic Contamination in Biomass Feedstock: Enhanced pre-picking introduced.

Aggregate Grading Issues: Additional sampling frequency added.

Continuous Improvement

Improvements are reviewed annually in management review meetings and tracked against KPIs for landfill diversion, recycling efficiency, and safety.

Performance Review

Waste in:

EWC	Description	Q4	Q1	Q2	Q3	Total
02 01 03	Plant-tissue waste	0.00	8.72	11.22	103.90	123.84
02 01 07	Wastes from forestry	10.28	23.96	37.60	0.00	71.84
10 01 01	Bottom ash, slag and boiler dust (excluding boiler dust mentioned in 10 01 04)	0.00	24.08	0.00	0.00	24.08
15 01 02	Plastic Packaging	0.00	0.00	0.00	1.26	1.26
16 01 03	End-of-life tyres	5.54	23.14	17.54	25.52	71.74
16 01 18	Non-ferrous metals	6.66	20.02	13.35	8.92	48.95
16 02 14	Discarded equipment other than those mentioned in 16 02 09 to 16 02 13	26.24	28.66	40.28	33.62	128.80
17 01 01	Concrete	4129.86	4841.45	4636.42	6080.62	19688.35
17 01 07	Mixture of concrete, bricks, tiles and ceramics other than those mentioned in 17 01 06	350.22	108.72	12.40	24.88	496.22
17 02 01	Wood	1365.99	1985.61	1928.31	2632.98	7912.89
17 02 02	Glass	227.73	181.90	208.36	195.58	813.57
17 02 03	Plastic	15.58	8.46	12.80	5.80	42.64
17 03 02	Bituminous mixtures other than those mentioned in 17 03 01	854.87	959.02	357.32	449.04	2620.25
17 04 01	Copper, Bronze, Brass	4.92	6.56	0.70	0.00	12.18
17 04 02	Aluminium	1.40	1.64	3.35	0.00	6.39
17 04 05	Iron and steel	2.78	8.04	18.88	4.54	34.24
17 04 07	Mixed metals	198.47	83.50	132.02	155.40	569.39
17 05 04	Soil and stone other than those mentioned in 17 05 03	7978.62	7004.75	3510.83	10213.64	28707.84
17 05 08	Track ballast other than those mentioned in 17 05 07	0.00	0.00	0.00	18.36	18.36
17 06 01	Insulation materials containing Asbestos	6.26	0.00	0.00	0.00	6.26
17 06 05	Construction materials containing asbestos	30.94	30.47	23.16	24.10	108.67
17 08 02	Gypsum-based construction materials other than those mentioned in 17 08 01	119.46	70.69	117.72	93.18	401.05
17 09 04	Mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03	5135.17	12242.34	14911.54	8074.58	40363.63
19 12 07	Wood not mentioned in 19 12 06	43.74	0.00	0.00	0.00	43.74
19 12 10	Combustible waste (refuse derived fuel)	203.76	1396.82	986.54	1243.98	3831.10
20 01 01	Paper and cardboard	37.44	0.00	19.08	35.78	92.30
20 01 40	Metals	0.00	0.00	0.00	44.50	44.50
20 02 01	Biodegradable waste	2264.13	2031.59	2627.17	2847.95	9770.84
20 02 02	Soil and Stones	0.00	0.00	0.00	80.46	80.46
20 03 01	Mixed municipal waste	1066.14	1042.64	1438.20	1874.54	5421.52
20 03 07	Bulky Waste	58.10	93.68	77.02	0.00	228.80
Total		24144.30	32226.46	31141.81	34273.13	121785.70

Waste Out:

EWC	Description	Q4	Q1	Q2	Q3	Total	Recycled	Incinerator	Landfill	Landfill %
16 01 03	End-of-life tyres	0.00	75.52	0.00	6.54	82.06	82.06	0.00	0.00	0%
16 01 18	Non-ferrous metals	0.00	4.68	2.56	7.64	14.88	14.88	0.00	0.00	0%
16 02 15	Hazarous components removed from discarded equipment	0.00	11.90	0.00	0.00	11.90	11.90	0.00		0%
17 01 01	Concrete	0.00	166.18	0.00	0.00	166.18	166.18	0.00	0.00	0%
17 02 01	Wood	0.00	0.00	152.68	0.00	152.68	0.00	152.68	0.00	0%
17 02 02	Glass	243.92	193.64	138.84	168.93	745.33	745.33	0.00	0.00	0%
17 02 03	Plastic	18.40	0.00	50.25	35.02	103.67	103.67	0.00	0.00	0%
17 04 02	Aluminium	5.20	11.58	7.54	21.98	46.30	46.30	0.00	0.00	0%
17 04 07	Mixed metals	332.14	524.41	466.49	582.44	1905.48	1905.48	0.00	0.00	0%
17 05 04	Soil and stone other than those mentioned in 17 05 03	280.00	3906.03	3103.17	5025.50	12314.70	12314.70	0.00	0.00	0%
17 06 05	Construction materials containing asbestos	21.74	48.56	29.70	27.76	127.76	0.00	0.00	127.76	100%
17 08 02	Gypsum-based construction materials other than those mentioned in 17 08 01	50.96	124.02	116.74	74.88	366.60	366.60	0.00	0.00	0%
17 09 04	Mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03	0.00	234.76	1745.94	2914.72	4895.42	4895.42	0.00	0.00	0%
19 12 07	Wood other than that mentioned in 19 12 06	2728.80	2854.38	2993.50	3322.24	11898.92	0.00	11898.92	0.00	0%
19 12 10	Combustible waste (refuse derived fuel)	319.36	2451.80	423.46	0.00	3194.62	0.00	3194.62	0.00	0%
19 12 12	Other wastes (including mixtures of materials) from mechanical treatment of wastes other than those mentioned in 19 12 11	4618.52	4855.16	6082.40	4970.25	20526.33	0.00	20526.33	0.00	0%
20 01 01	Paper and cardboard	32.72	47.58	0.00	92.04	172.34	172.34	0.00	0.00	0%
20 03 07	Bulky waste	0.00	74.96	90.51	89.68	255.15	255.15	0.00	0.00	0%
Totals		8651.76	15585.16	15403.78	17339.62	56980.32	21080.01	35772.55	127.76	100.00%

Performance Summaries:

Performance Summary	Total Tonnes
Total material inputs this period	121785.70
Waste used/retained on site this period e.g. engineering purposes	0.00
Waste remaining on site at end of this period (unprocessed)	21590.00
Waste remaining on site at end of this period (processed)	13367.36
Total waste remaining on site at end of this period	34957.36
Waste send offsite for reuse/repair this period	0.00
Waste sent offsite for recycling this period	21080.01
Waste sent offsite for energy recovery this period	29327.95
Qualifying fines	6444.60
Non-qualifying fines	0.00
Material sent offsite as non-waste this period e.g. end of waste	29848.02
Waste send off for disposal (incineration without energy recover)	0.00
Waste sent off for disposal to landfill	127.76
Total material sent off site this period	86828.34

Waste hierarchy category	Annual %
Reuse	0
Repair	0
Recycle	58.66
Energy Recovery	33.77
Landfill Cover	7.42
Disposal	0.15

Waste Streams:

Incoming EWC and description	Totals	Outgoing EWC and description	Totals	Waste Stream	Destination treatment description
16 01 03 End-Of-Life Tyres	71.84	16 01 03 End-of-life tyres	82.06	End-of-life tyres	Recycled
16 01 18 Non-ferrous metals 17 04 01 Copper, Bronze, Brass	48.95 12.18	16 01 18 Non-ferrous metals	14.88	Metal	Recycled
		16 02 15 Hazardous components removed from discarded equipment	11.90	Metal	Recycled
17 01 01 Concrete	166.18	17 01 01 Concrete	166.18	Concrete	Recycled
17 02 01 Wood	7912.89	17 02 01 Wood	152.68	Wood	Bio Mass
17 02 02 Glass	813.57	17 02 02 Glass	745.33	Glass	Recycled
15 01 02 Plastic Packaging 17 02 03 Plastic	1.26 42.64	17 02 03 Plastic	103.67	Plastic	Recycled
17 04 02 Aluminium	6.39	17 04 02 Aluminium	46.30	Metal	Recycled
17 04 05 Iron and Steel 17 04 07 Mixed Metals 20 01 40 Metals	34.24 569.39 44.50	17 04 07 Mixed metals	1905.48	Metal	Recycled
17 05 04 Soil and Stone other than those mentioned in 17 05 03	28707.84	17 05 04 Soil and stone other than those mentioned in 17 05 03	12314.70	Soil and Stone	Recycled
17 06 01 Insulation materials containing Asbestos 17 06 05 Construction materials containing Asbestos	6.26 108.67	17 06 05 Construction materials containing asbestos	127.76	Asbestos	Landfill
17 08 02 Gypsum-based construction materials other than those mentioned in 17 08 01	401.05	17 08 02 Gypsum-based construction materials other than those mentioned in 17 08 01	366.60	Gypsum	Recycled
16 02 14 Discarded equipment other than those mentioned in 16 02 09 to 16 02 13	128.80	17 09 04 Mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03	4895.42	Mixed	Energy Recovery
02 01 07 Wastes from forestry 19 12 07 Wood not mentioned in 19 12 06	71.84 43.74	19 12 07 Wood other than that mentioned in 19 12 06	11898.92	Wood	Bio Mass
		19 12 10 Combustible waste (refuse derived fuel)	3194.62	Mixed	Energy Recovery
17 09 04 Mixed construction and demolition wastes other than those mentioned in 17 09 01, 17 09 02 and 17 09 03 19 12 10 Combustible waste (refuse derived fuel) 20 02 02 Soil and Stones 20 03 01 Mixed municipal waste	40363.63 3831.10 80.46 5421.52	19 12 12 Other wastes (including mixtures of materials) from mechanical treatment of wastes other than those mentioned in 19 12 11	20526.33	Mixed	Energy Recovery
20 01 01 Paper and Cardboard	92.30	20 01 01 Paper and cardboard	172.34	Paper and Cardboard	Recycled
20 03 07 Bulky Waste	228.80	20 03 07 Bulky waste	255.15	Bulky	Recycled
02 01 03 Plant Tissue Waste 20 02 01 Biodegradable Waste	123.84 9770.84	Compost		Product	Product
10 01 01 Bottom ash, slag and boiler dust (excluding boiler dust mentioned in 10 01 04) 17 01 01 Concrete 17 01 07 Mixture of concrete, bricks, tiles and ceramics other than those mentioned in 17 01 06 17 03 02 Bituminous mixtures other than those mentioned in 17 03 01 17 05 08 Track Ballast other than those mentioned in 17 05 07	24.08 19522.17 496.22 2620.25 18.36	Recycled Aggregates		Product	Product

Some outgoing EWC codes do not have corresponding incoming EWC codes because the material was stockpiled on site from previous reporting periods.

Recycling and Landfill Diversion Statement

Pennys Group Ltd is proud to confirm that during the reporting period we achieved a 100 % recycling and recovery rate for all waste received, with the sole exception of asbestos-containing materials.

Asbestos waste is handled strictly in accordance with legal requirements and must be disposed of to landfill, as there are no alternative recovery or treatment routes permitted under current legislation.

All other wastes are reused, recycled, or recovered through approved processes within our licensed operations or at verified partner facilities.

Where waste is transferred off-site for further treatment or recovery, Pennys Group Ltd ensures that all receiving sites hold the appropriate environmental permits and are authorised to accept the specific waste streams in accordance with the Duty of Care Code of Practice (DEFRA 2018).

Pennys Group Ltd acknowledges that landfill diversion figures and material recovery rates cannot be verified for any waste streams that are sent to external organizations which do not conform to the requirements of PAS 402. Where materials are transferred to facilities that are not certified under PAS 402, Pennys Group Ltd is unable to independently verify the accuracy of any recovery, recycling, or landfill diversion performance reported by those operators. In such cases, performance data is based solely on the information provided by the receiving organization and may not meet PAS 402 verification standards

Regular checks are carried out to verify the validity of these permits and to maintain full traceability of all waste movements.

Report checked and approved by:

Name	Position	Date
Tracey Smith	Environmental Manager	05.11.2025
George Worle	Recycling Manager	05.11.2025
Thomas Brimble	Director	05.11.2025